



General Assembly

Substitute Bill No. 207

February Session, 2014



AN ACT REQUIRING HOME IMPROVEMENT CONTRACTORS AND SALESMEN TO OBTAIN AND DISPLAY IDENTIFICATION BADGES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 20-420 of the general statutes is amended by
2 adding subsection (e) as follows (*Effective January 1, 2015*):

3 (NEW) (e) Each contractor or salesman who is issued a certificate of
4 registration pursuant to section 20-422, as amended by this act, shall
5 wear the personalized identification badge that is issued pursuant to
6 subsection (b) of said section, in a conspicuous place, whenever the
7 contractor or salesman is performing or engaging, or attempting to
8 engage, in the business of making or selling home improvements.

9 Sec. 2. Section 20-422 of the general statutes is repealed and the
10 following is substituted in lieu thereof (*Effective January 1, 2015*):

11 (a) Upon receipt of a completed application and fee, the
12 commissioner shall: (1) Issue and deliver to the applicant a certificate
13 to engage in the business for which the application was made; or (2)
14 refuse to issue the certificate. The commissioner may suspend, revoke
15 or refuse to issue or renew any certificate issued under this chapter or
16 may place a registrant on probation or issue a letter of reprimand or
17 may require the posting of a bond meeting the specifications of section
18 20-426a as a condition for the issuance, renewal or reinstatement of a

19 certificate of registration for any of the reasons stated in section 20-426,
20 as amended by this act. No application for the reinstatement of a
21 certificate which has been revoked shall be accepted by the
22 commissioner within one year after the date of such revocation.

23 (b) Upon the issuance of a certificate pursuant to subsection (a) of
24 this section, the commissioner shall issue, or cause to be issued, a
25 personalized identification badge to the contractor or salesman. The
26 identification badge shall include a color photograph of the
27 contractor's or salesman's face, the contractor's or salesman's name, the
28 contractor's or salesman's registration number, the name of the
29 contractor's or salesman's business and the Internet web site address
30 for the state of Connecticut eLicensing Internet web site, or any
31 subsequent corresponding electronic licensing Internet web site, and
32 shall be designed in a manner that such names, number and Internet
33 web site address will be plainly visible when the badge is worn by the
34 contractor or salesman. The identification badge shall be made in such
35 a manner and of such material that any attempt to alter the badge will
36 result in it being immediately, permanently and noticeably destroyed.
37 The photograph on the identification badge shall be taken not more
38 than four weeks prior to the date upon which such badge is issued. A
39 contractor or salesman shall apply for and obtain a new identification
40 badge at least once every six years. The commissioner may charge the
41 contractor or salesman a reasonable fee, not to exceed thirty dollars, to
42 cover the costs of the identification badge issued pursuant to this
43 subsection.

44 Sec. 3. Section 20-426 of the general statutes is repealed and the
45 following is substituted in lieu thereof (*Effective January 1, 2015*):

46 (a) The commissioner may revoke, suspend or refuse to issue or
47 renew any certificate of registration as a home improvement contractor
48 or salesperson or place a registrant on probation or issue a letter of
49 reprimand for: (1) Conduct of a character likely to mislead, deceive or
50 defraud the public or the commissioner; (2) engaging in any untruthful
51 or misleading advertising; (3) failing to reimburse the guaranty fund

52 established pursuant to section 20-432 for any moneys paid to an
 53 owner pursuant to subsection (o) of section 20-432; (4) unfair or
 54 deceptive business practices; or (5) violation of any of the provisions of
 55 the general statutes relating to home improvements or any regulation
 56 adopted pursuant to any of such provisions. The commissioner may
 57 refuse to issue or renew any certificate of registration as a home
 58 improvement contractor or salesperson of any person subject to the
 59 registration requirements of chapter 969.

60 (b) A contractor or salesman who has been issued an identification
 61 badge pursuant to subsection (b) of section 20-422, as amended by this
 62 act, and whose registration has been revoked or suspended or has not
 63 been renewed shall, not later than three business days after such
 64 revocation, suspension or nonrenewal, surrender such identification
 65 badge to the commissioner.

66 [(b)] (c) The commissioner shall not revoke or suspend any
 67 certificate of registration or require the posting of a bond except upon
 68 notice and hearing in accordance with chapter 54.

This act shall take effect as follows and shall amend the following sections:		
Section 1	January 1, 2015	20-420
Sec. 2	January 1, 2015	20-422
Sec. 3	January 1, 2015	20-426

Statement of Legislative Commissioners:

Sections 1 and 2(b) were rewritten for accuracy and consistency with the general statutes.

GL *Joint Favorable Subst. -LCO*